

# SECURITY & SAFETY

May 22, 2023 Town Hall  
at Long Cove Club



*Long Cove Club*

RAY DIMUZIO

PRESIDENT





## VISION

Long Cove Club will continue to progress as one of the outstanding private, secure residential communities -- noted for its natural beauty and casual elegance, exceptionally maintained amenities (anchored by its nationally acclaimed golf course), community spirit, and excellent service to its members and guests -- where special, caring and active people of diverse interests experience and enjoy an exceptional quality of life and leisure.



## MISSION

The mission of Long Cove Club is to serve its members by providing and properly maintaining outstanding member-preferred amenities, activities and services which are considered among the best in private residential communities and are designed to encourage leisure enjoyment by a diverse and active membership in an atmosphere of harmony and congeniality. More specifically, the Club serves its members through:

- Maintaining a naturally beautiful, aesthetically pleasing community environment
- Improving the national respect for its golf course
- **Unwavering commitment to excellence, attention to detail and continuous improvement**
- Creating demand for members' property, thereby enhancing its value
- **Encouraging member participation and open communication**
- Developing comprehensive and meaningful long range plans
- Implementing and adhering to sound financial, management and governance principles, all of which are grounded in integrity
- Employing capable, reliable and dedicated professional managers and staff who understand, embrace and achieve the objectives of the Club

MARIO  
CAMPUZANO  
GENERAL MANAGER/COO



# TOWN HALL COMMUNITY GUESTS

P.J. Tanner - Beaufort County Sheriff

Robin All - Custom Security

Chris Blankenship - Fire Chief

Joheida Fister - Deputy Fire Chief of Administration/Fire Marshal

Bob Bromage – Director of Public Safety at Town of HHI

Jeffrey Buckalew, PE - Town of Hilton Head Island Engineer



# ALLIGATOR REMINDERS





# ALLIGATOR SAFETY

- We must share the alligator's natural habitat. To help protect alligators, it is important to do the following:
  - Do not feed or harass our alligators. Please always keep a safe distance.
  - Always keep pets away from water's edge.
  - In general, its recommended to stay 10 feet from the water's edge, including when fishing or golfing.
  - Under no circumstances should any child under 16 years of age fish along the lagoons unless accompanied by an adult.



## ALLIGATOR SAFETY

- Relocation and translocation of alligators are both illegal in South Carolina.
- Simply not liking alligators or wanting to get rid of alligators does not categorize alligators as a reason for removal.
- Alligators are protected by the Federal Government.



If you have a concern about an alligator, contact Security immediately.



## WILDLIFE EDUCATION

- Chief Rice is organizing a wildlife safety seminar for the LCC Membership.
- This will be hosted by South Carolina DNR and scheduled for this fall.

# SECURITY

PROTECTING OUR COMMUNITY





# YOUR SECURITY TEAM

- Recruitment
- Gate Attendant vs. Security Guard
- SLED Requirement and Background Checks
- Security Standards at the Club
- New Employee Onboarding and Orientation



Building our team is a priority which will result in more consistency on safety measures and security presence.



# SECURING YOUR HOME AND VEHICLES

- Realize that we are not a completely safe and secure community.
- Lock your homes at night.
- Lock your vehicles at night.
- Remember that your garage openers are located in your vehicles.
- Remove valuables from your vehicles. Do not leave purses, laptops, golf clubs, etc. in plain view. Bring them inside.
- The center console in your vehicle is **not** a good hiding spot! (*Neither are your sneakers when you're at the beach.*)
- Motion lights on your homes near doors or garages are a good deterrent.
- Ring Cameras and similar models are very inexpensive and easy to install.
- Notify Security if you are leaving town. Security is ready to do home visits when you're not home.
- Be vigilant! See something, say something. Talk to your neighbors and watch out for each other.

ROBIN ALL

CUSTOM SECURITY



# SHERIFF P.J. TANNER

BEAUFORT COUNTY  
SHERIFF'S OFFICE



# SECURITY Q&A



# PEDESTRIAN AND ROADWAY SAFETY

IMPROVING SAFETY ON OUR  
ROADWAYS



ROY BOWEN

COMMUNITY SERVICES &  
SECURITY CHAIR



# COMMUNITY SERVICES & SECURITY COMMITTEE

Roy Bowen, Chair

Chris Brooks

Chris Coombs

Sirman Hollabaugh

Elaine Killoran

Dan Lesnak

Reggie Register

Stefanie Thieneman

Jamie Vasquez

Lesa Wilke, Garden Club Liaison

Harry Morales, ARB Liaison

Mario Campuzano, General Manager/COO

Harold Sauls, Community Services Director

Willie Rice, Chief of Security



# *Long Cove Club*

Based on input from the community, the Board will implement measures to improve roadway safety. Doing nothing is not an option.



## BACKGROUND

- Addressing Member concerns with roadway safety is one of the highest priorities for the Board of Directors.
- In the Member Satisfaction Survey presented in January 2022, biking and walking within the community were ranked as the two lowest attributes of LCC.
  - Of those who responded, 85% indicated they occasionally walk or bike on the roads. Of those who do, 78% responded that safety is an issue while walking or biking.
- The number of new homes and full-time residents has significantly increased since 2020, resulting in more vehicles on our roadways. Increased usage of our roads elevates the potential for further incidents to occur.

# KIMLEY-HORN TRAFFIC STUDY

- Reviewed and studied by Community Services & Security Committee and Board of Directors.
- The purpose of this study was to determine if there is a speeding issue within the Long Cove Club community and provide comments on the proposed multi-use path.
- According to the report, the tight roadway geometry and lack of sidewalk present throughout the community creates conflicts that make the interaction between pedestrians, bicyclist and vehicles uncomfortable.
- Limited data sample and testing period.
- Primary recommendations ignored cost and complexity.



The Community Services & Security Committee evaluated multiple options for addressing Member concerns on the comingling of motor vehicle traffic with pedestrians and bikers including:

Multiple off road pathway options.

Speed mitigation combined with a continuous share the road campaign.

Turning key streets into one-way roads with adjacent pedestrian and biker pathway.

All options include a robust education program for drivers and pedestrians/bikers.

# OFF ROAD PAVED PEDESTRIAN AND BIKE PATHWAY

- **\$4.0 Million +/-**
- 8-foot wide, approximately 2.4 mile long, paved pathway adjacent to portions of Long Cove Drive/Turnbridge Drive to accommodate walkers, runners and bikers.
- Between 40-70 homeowners would be impacted depending on route design.
  - Some may need to deed a portion of land to LCC – litigation expected
  - If deeded, compensation may be involved
- Replacement of residents' lost trees and shrubs.
- Repair of residents' irrigation, utilities, and landscaping.
- Hundreds of trees would be removed.
  - Township may not permit the removal of certain trees
  - Cost for tree removal and tree mitigation would be substantial
  - Would change the look of LCC
- In certain areas adjacent to lagoons, bridges would need to be constructed as part of the pathway.

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**High cost. Not considered a viable option.**



Marina

Emergency Gate

Gardens /  
Playground

PHASE ONE  
PHASE TWO  
PHASE THREE  
PHASE FOUR

Security Gate

Bridge  
 • 45 lots LCD  
 • 12 lots Turnbridge  
 • 11 lots Turnbridge



Marina

Emergency Gate

Gardens /  
Playground

PHASE ONE  
PHASE TWO  
PHASE THREE  
PHASE FOUR

Security Gate

*1 street*

- 55 lots LCD
- 13 Turnbridge
- 11 Turnbridge

# OFF ROAD PAVED “PARTIAL” PEDESTRIAN AND BIKE PATHWAY

- \$1.5 Million +/-
- 8-foot wide, approximately 1 mile long, paved pathway from security gate to gardens / playground area to accommodate walkers, runners and bikers.
- Limited parking for those driving to pedestrian pathway.
- Substantial tree removal would be required at significant cost.
- Change the look of LCC along portions of Long Cove Drive.
- Certain trees may not be allowed to be removed, adding additional expense.
- Some homeowners will be impacted.
- Pedestrians and bikers will likely continue to use LCC roads in lieu of pathway.

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61% of Membership Responding to the Member Satisfaction Survey did not agree with a partial pathway as a solution.

# OFF ROAD COMPACT GRAVEL “PARTIAL” PEDESTRIAN AND BIKE PATHWAY

- **\$.5 to \$1 Million +/-**
- 8-foot wide, approximately 1 mile long, compact gravel pedestrian pathway from security gate to gardens / playground to accommodate walkers.
  - Will not accommodate all runners or bikers
  - Limited parking
- Significant tree removal would be required.
  - Change the look of LCC in certain areas
  - Certain trees may not be allowed to be taken down adding additional expense
- Some homeowners will be impacted.
- Pedestrians and nearly all bikers will continue to use LCC roads in lieu of pathway.

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**Lower cost, but lower benefit.**

# SHARE THE ROAD

- Year 1: \$40k +/-, Year 2 and beyond: \$25k +/-
- Reduce speed limit to 19 MPH\*
  - If pedestrians and bikers cannot be separated from motor vehicles, then motor vehicle speed needs to be slowed to increase awareness of pedestrians and bikers along several portions of Long Cove Road and Turnbridge Drive
  - Roadways are more crowded with a mix in the type of motorized vehicles
- Install multiple speed ticketing cameras and speed indicators
- Increase enforcement by LCC Security and fines for speeding
- Additional speed mitigation measures (i.e. stop signs at golf crossings and intersection at Turnbridge/LCD, etc.)
- Implement roadway safety education program for LCC members, guests and vendors
  - Adopt 6-foot rule on all LCC roads
  - Signage along Long Cove Drive and Turnbridge Drive re: awareness of pedestrians/bikers
- Assess effectiveness after 4-6 months via member survey and incident reports

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**This option will not provide separation of vehicles from walkers and bikers.**

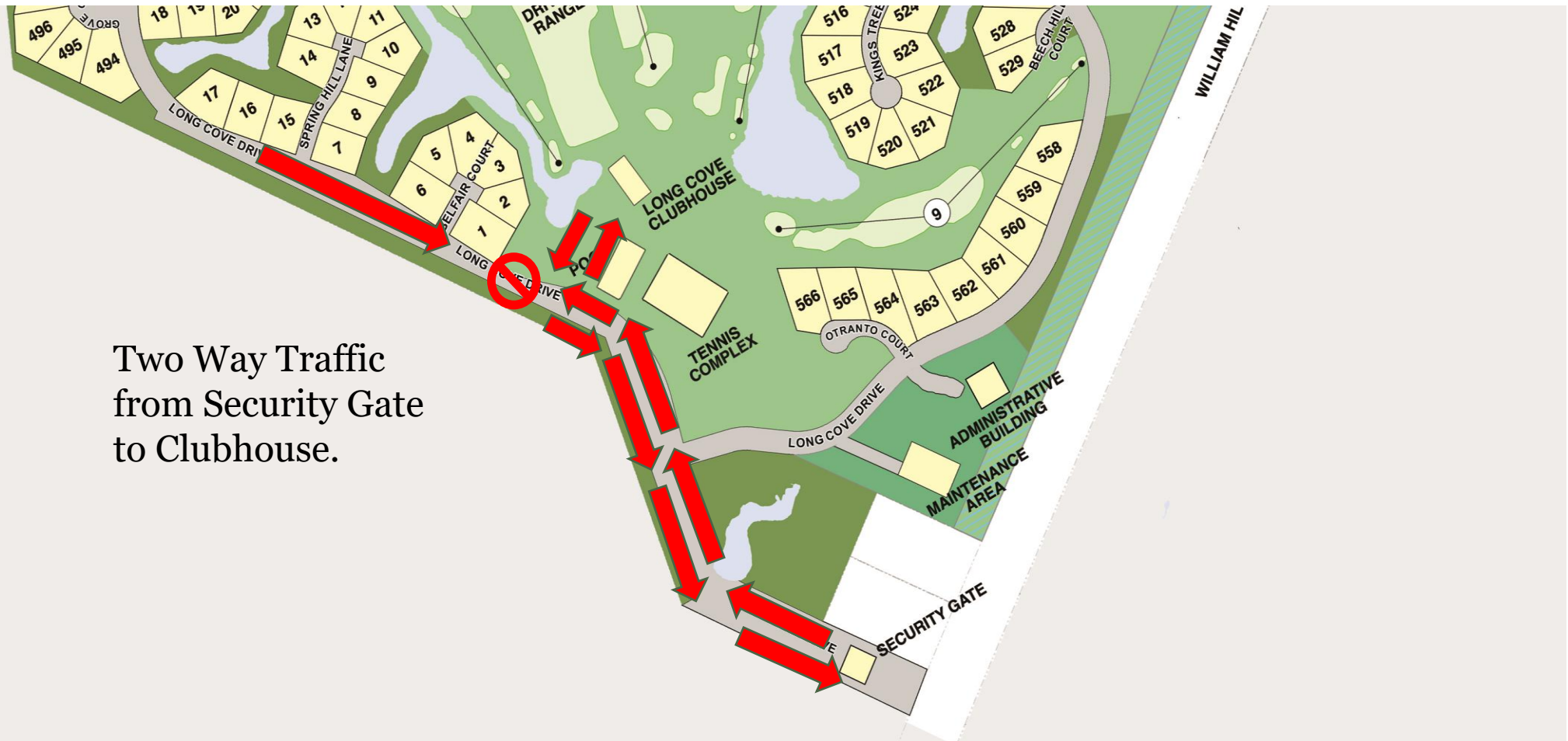
# ONE-WAY

- \$125k - \$150k +/-
- Traffic would turn into one-way, counterclockwise from the Admin Building to the Clubhouse.
- Turnbridge Drive would be one way going towards the Marina until it intersects with Long Cove Drive.
- We have discussed this option with the Town of Hilton Head Island's Transportation Engineer. A one-way traffic pattern in our community is one of several possible options, with certain required features.

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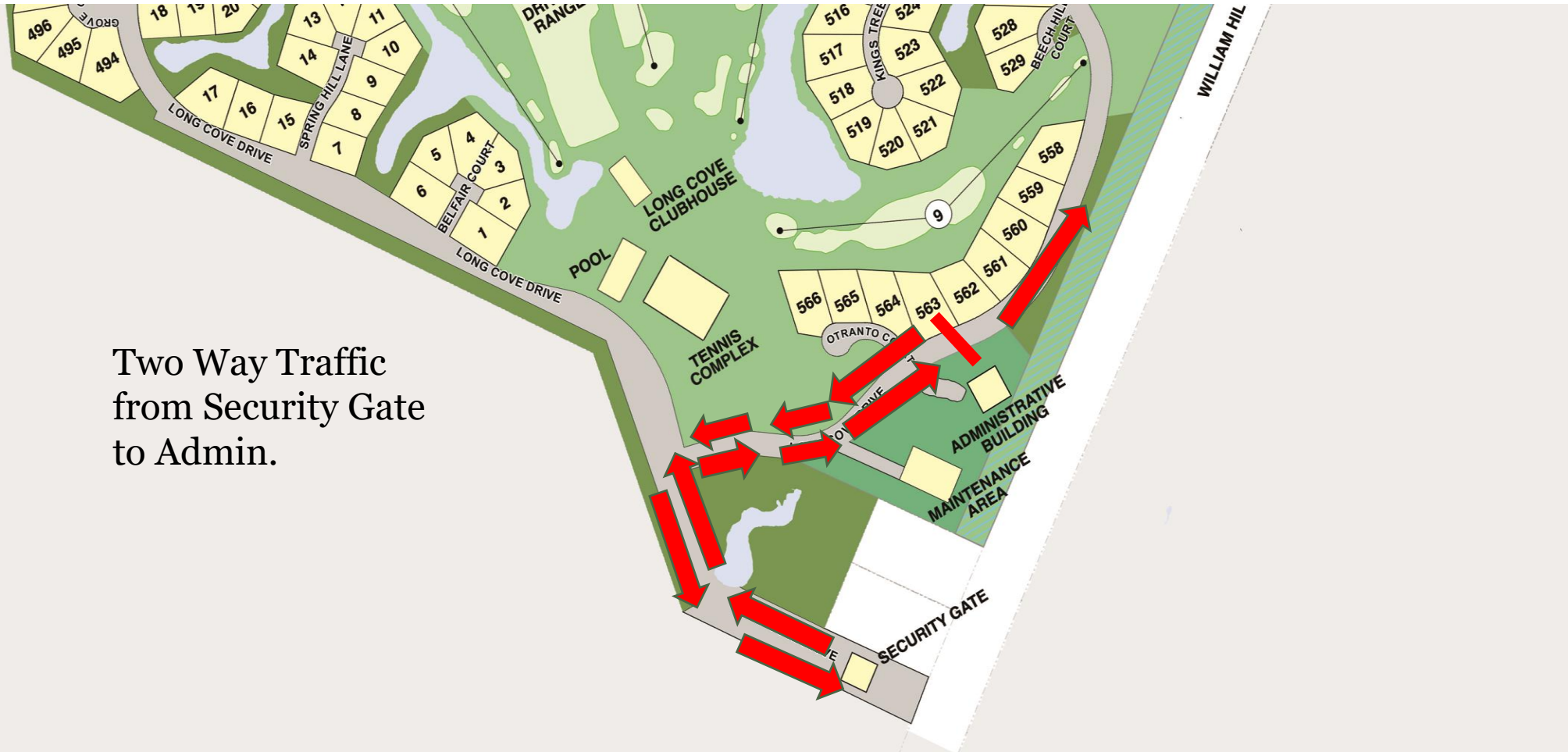
This option provides separation of vehicles from pedestrians/bikers.

# ONE-WAY



Two Way Traffic  
from Security Gate  
to Clubhouse.

# ONE-WAY



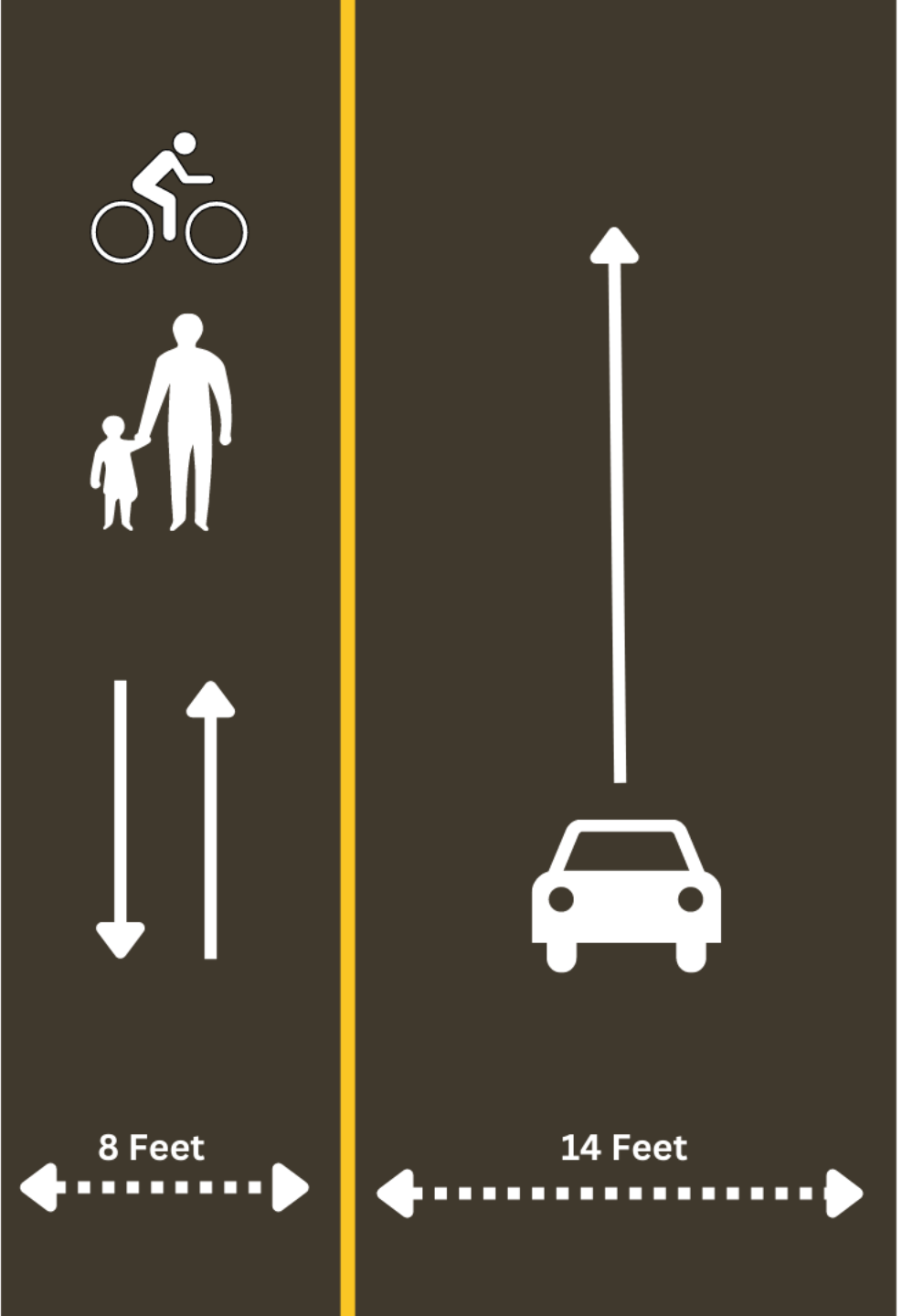
Two Way Traffic  
from Security Gate  
to Admin.

# ONE-WAY

A portion of Turnbridge Drive would be a one-way road, heading in the direction of the Marina.



- A single yellow line would divide the motor vehicle traffic and pedestrian and biker pathway
- Pedestrians and bikers could travel in either direction on Long Cove Drive or Turnbridge Drive



## ONE-WAY: CONSIDERATIONS

- A robust communication and education campaign would be required.
- Appropriate signage is crucial.
- Blocked roadways (i.e., fallen trees) could cause delays until staff is available to assist with traffic patterns or clear the blocked roadway.
- Approximately 75 mailboxes would need to be relocated – post office approval pending.
- Some vehicles may still utilize the pedestrian path for parking: LCC maintenance, lawn and pool services, delivery services, waste disposal services.
- The program would be evaluated for review of its effectiveness.

## ONE WAY: CONSIDERATIONS

- Emergency Services response time could be impacted for some residential streets, but first responders could drive against traffic in an emergency. Depending on where the call comes in, emergency services could be delayed 2-3 minutes for portions of the community.
- Due to the requirements of 14 feet road width for motor vehicles, it allows 8 feet for a pedestrian path – the desired minimum by the Town of Hilton Head Island.

## ONE WAY: TIME IMPACTS

- Exiting LCC from Kings Tree Road:
  - 25 mph/one way
  - Approximately four minutes longer
- Arriving to LCC and going to Spring Hill:
  - 25 mph/one way
  - Approximately five minutes longer

# IMMEDIATE ACTION

- Install speed cameras.
- Enhanced enforcement and presence from Security Team through active patrol and speed cameras.
- Add additional “Share the Road” signs throughout Long Cove Drive and Turnbridge Drive.
- Additional speed mitigation measures such as stop signs at golf crossings and intersection at Turnbridge/LCD.
- Establish communication/education campaign for residents, guests and service providers on sharing the road.
- Routine assessment of our Roadway Safety.
  - Number of reported near misses\*
  - Speed data
  - Solicit regular Member feedback

# SPEED CAMERAS AND SPEED DISPLAYS

★ Speed Cameras (ability to track  
and ticket)

☺ Speed Displays (ability to track  
and notify driver of speed)

*\*All locations are approximate  
and can be moved.*



# SPEED CAMERA LOCATIONS

- LCD & Spring Hill Lane
- LCD & Otranto Court
- LCD & Long Brow Road
- Turnbridge Drive & Ravenwood Road
- LCD & Loomis Ferry Road
- LCD & Blake Place
- LCD & Retreat Lane
- Turnbridge Drive & Good Hope Court

*\*All locations are approximate.*









## ALTERNATIVE OPTIONS

If it is determined that initial actions are not effective, then we will pursue alternative options.

Option	Pros	Cons	Estimated Cost
<b>Off Road Paved Pedestrian and Bike Pathway</b>	<ul style="list-style-type: none"> <li>2.4 miles of dedicated paved pathway off the roadway.</li> </ul>	<ul style="list-style-type: none"> <li>High cost.</li> <li>Multiple properties effected.</li> <li>Loss of hundreds of trees.</li> </ul>	\$4.0 Million +/-
<b>Off Road Paved “Partial” Pedestrian and Bike Pathway</b>	<ul style="list-style-type: none"> <li>1 mile of dedicated paved pathway off the roadway.</li> <li>Less cost than longer path listed above.</li> <li>Does not affect as many homeowners.</li> </ul>	<ul style="list-style-type: none"> <li>High cost.</li> <li>Does not satisfy the needs and wants of the membership.</li> <li>Limited parking.</li> <li>Loss of hundreds of trees.</li> </ul>	\$1.5 Million +/-
<b>Off Road Compact Gravel “Partial” Pedestrian and Bike Pathway</b>	<ul style="list-style-type: none"> <li>1 mile of dedicated gravel pathway off the roadway.</li> <li>Less cost than longer path listed above.</li> <li>Does not affect as many homeowners.</li> </ul>	<ul style="list-style-type: none"> <li>Does not satisfy the needs and wants of the membership.</li> <li>Limited parking.</li> <li>Loss of hundreds of trees.</li> </ul>	\$.5 - \$1 Million +/-
<b>Share the Road Initiatives</b>	<ul style="list-style-type: none"> <li>Reduced speed limit decreasing risk of accidents.</li> <li>Low cost.</li> <li>Speed cameras for more monitoring and enforcement.</li> </ul>	<ul style="list-style-type: none"> <li>Does not provide separation of vehicles from walkers and bikers.</li> </ul>	Year 1: \$40K +/- Year 2: \$25K +/-
<b>One-Way Traffic on Long Cove Drive and Turnbridge Drive</b>	<ul style="list-style-type: none"> <li>Separates vehicles from walkers and bikers.</li> <li>Low cost.</li> </ul>	<ul style="list-style-type: none"> <li>Response time for emergency services could be impacted for some streets.</li> <li>Relocation of mailboxes.</li> <li>Blocked roadway (tree down) could cause delays.</li> </ul>	\$125K - \$150K +/-

# ROADWAY SAFETY Q&A



FEEDBACK@LONGCOVECLUB.COM